

From a seasoned **MSF** Dr (doctors without borders):

When using tents or cabins or drive through arrangements (e.g. on surgery or football stadium car park), or in in-house "hot clinics"

(some points are obvious)

- Clear signposting
- Pt to disinfect/wash hands
  
- **Good flow: E.g. two unidirectional separated streams: 1) likely COVID; 2) unlikely COVID; make sure patients can't/ don't walk back**
- **Same for flow of goods, unidirectional**
- **Supportive guards/crowd control, security, pts may become agitated, even angry etc, make sure pts don't walk back**
- **Essential that colleagues give instant feedback and support to each other where needed, e.g. your face mask is not correctly placed, but also caring - e.g. R u OK? U look extremely tired, take a rest etc**
- **Buddy system: E.g. for every shift pair HPs/guards/administrators/receptionists etc who keep an eye on each other's wellbeing , debrief after each session?**
- Some privacy if possible, by lowering voice etc